

FAQs for School Families: Addressing the Novel Coronavirus (COVID-19)

As you know, the safety and well-being of our children, families, and staff is our top priority. We created this resource to address your questions and will update this list as more information becomes available.

What precautions are you taking in general?

We're closely following guidance from the CDC and state and local health departments and taking extreme care to maintain a clean and healthy school environment. We are promoting cleanliness and good hygiene with the children and our staff – frequent hand washing and cleaning and disinfecting surfaces and items in our classrooms. Along with our detailed hygiene, cleaning and sanitation protocols, we conduct wellness checks throughout the day, so that if we detect any potential sign of illness we can respond appropriately.

Will you stay open if there's a confirmed diagnosis in the community?

Our goal is to maintain our regular schedule in our preschools as long as it is safe to do so. The safety and well-being of our children, families and staff is our top priority. We recognize that school closures strain families and communities – affecting learning, nutrition and other critical services such as healthcare. At this time we will remain open, continue to monitor the situation and cooperate with state and local officials.

What happens if someone at the school is diagnosed with COVID-19?

If a child or teacher at our school was diagnosed with COVID-19, we would follow guidance from the state and local health departments.

What if my child doesn't have symptoms, but a family member has been diagnosed with the coronavirus?

We are requiring that your child stay home from school for 14 days following the most recent exposure to any member of your household, or any other person in contact with your child, who has a confirmed case of

COVID-19.

What about traveling outside of the US?

The health authorities have indicated that traveling abroad can increase risk of exposure. We're following the CDC's guidance: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>. If you or anyone in your household has returned from or has plans to travel international, they must wait 14 days after returning to the U.S. before entering our school. The CDC Travel Advisory list is updated regularly. Please plan to check the CDC website for updated travel guidance before returning to school.

If our school closes due to coronavirus, do you have other options for care? (Can families attend at another one of your locations if our location closes?)

In order to prevent the further spread of illness, if we've temporarily closed our school due to a case involving one of our children or staff in that school, children from that school will not be permitted to transfer to one of our other schools.